

Amy Michelle Ice

MA, CRC, CDMS, IPEC, CVE

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EDUCATION

Master of Arts in Rehabilitation and Mental Health Counseling

University of South Florida, Tampa, FL - December 2010

Bachelor of Arts in Health Science, Focus in Rehabilitation Counseling

University of Florida, Gainesville, FL - May 2006

CREDENTIALS

Certified Rehabilitation Counselor: # 00114057. 2010-2021

Certified Disability Management Specialist: #00119372. 2014-2024

International Psychometric Evaluation Certification: #40117 – 2019-2021

Certified Vocational Evaluation Specialist #114057 – 2021-2025

PROFESSIONAL EXPERIENCE

Vocational Evaluator –Vocational Concepts, St. Petersburg

05/16 – Present

- Conduct Comprehensive Vocational Evaluations and Worksite Evaluations for individuals with disabilities
- Provide Vocational Evaluation services for marital dissolution and personal injury cases
- Conduct Labor Market Surveys
- Administer Vocational Testing to evaluate suitability for vocational training/employment
- Medical and Psychological Records Review
- Job Skills Evaluation and Training
- Create Reemployment / Rehabilitation Plans for the purposes of employment
- Provide community resource recommendations for employability purposes
- Recommend workplace accommodations

Vocational Evaluator –England & Associates, St. Petersburg

04/13 – 05/16

- Conduct Comprehensive Vocational Evaluations for the Division of Vocational Rehabilitation, Marital Dissolution, and Personal Injury cases
- Provide Reemployment Services, including Labor Market Survey and Job Placement
- Comprehensive Medical File Review
- Conduct on-site and computer-generated Job Analyses
- Interviewing Skills Training and Resume Building with Clients
- Administration of Vocational Testing: CareerScope, COPES, COPS, PTI-ODT, Purdue Pegboard, TABE, KBIT-2, Mavis Beacon Typing Test

Therapist –Pediatric Health Choice, Tampa

7/12 – 04/13

- Provide direct mental health counseling and play therapy to children and adolescents in the foster care system

- Develop and implement treatment plans according to child/adolescent's specific needs
- Advocate for clients' best interest when considered for reunification with biological family
- Family Therapy / Parent Reunification Counseling

Quality Assurance Coordinator/Human Resources - Pediatric Health Choice, Tampa 9/11- 7/12

- Conduct initial intake appointments and write in depth assessments for referral of services
- Directly responsible for ensuring all documentation is up to Medicaid standards
- Checking client eligibility and tracking service authorizations to ensure consistent coverage for services
- Employee provider credentialing for commercial insurance
- Responsible for all HR duties including interviewing eligible candidates, new hire paperwork, acquiring background checks and drug screens, conducting employee trainings to ensure certifications stay current, payroll, and expense reports
- Distribution of needed client reports and documentation to the Local Review Committee and commercial insurance companies for continuation of services
- Responsible for all billing duties

Neurofeedback Therapist - CNS Wellness, Tampa 7/10 - 7/11

- Administered neurofeedback treatment while simultaneously counseling individuals with anxiety, depression, ADHD, and Autism
- Conducted Quantitative Electroencephalographs (EEG's)
- Administered Personality Assessment Inventory, Continuous Placement Test, and CNS Vital Signs
- Behavior modification training

Career Counselor - Division of Vocational Rehabilitation, St. Petersburg 1/10 - 5/10

- Individual career counseling
- Conducted labor market surveys
- Conducted orientation for new or potential VR clients

Program Clinician - Eckerd Youth Alternatives, Brooksville 5/09 - 8/09

- Provided individual and group therapy for adolescent girls with anger management and substance abuse issues
- Facilitated family counseling through parent visits and phone calls
- Wrote and revised treatment plans and discharge summaries
- Organized therapeutic extracurricular group activities

PROFESSIONAL AFFILIATIONS:

Secretary - Florida Chapter - International Association of Rehabilitation Professionals. 2014 - 2016
West Coast Regional Case Management Association (WCRCMA) 2013 – 2015 Professional Member.
Sarasota Bradenton Claims Association (SBCA). 2014 - 2016. Professional Member.
Workers' Compensation Claims Professionals Association. 2014 - 2015 Professional Member.

ADDITIONAL TRAINING

CPR/First Aid Certified
Children's Functional Assessment Rating Scale Certified (CFARS)
Zero Tolerance/Health and Safety Training
Incident Reporting Training
Medicaid Documentation Training
HIPPA Certified

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

- Chronic Care in the Elderly Population. Lisa Manfra, RN, CMC. June 2013.
- 68th Annual Worker's Comp Educational Conference, Orlando, Florida. Worker's Compensation Institute. IARP - Florida Exhibitor. August 2013.
- Traumatic Brain Injury: A Pragmatic Approach to Evidence Based Cognitive Rehabilitation Practices and Influential Patient Factors in Post-Acute Treatment. Pritesh Parbhoo, MD. September 2013.
- Putting Your Best Case Forward. Ann L. Robbins, Senior Assistant County Attorney. October 2013.
- Hearing Loss: Prevention, Testing and Treatment. Melodie Maerz, Au.D. October 2013.
- Low Back Pain. Center for Bone & Joint Disease. Kirrill Ilalov, M.D. November 2013.
- 15th Annual SE Florida WC Claims Conference, Sunrise, Florida. Legislative & Case Law Changes, RTW Programs and Pain Management. November 2013.
- Private Sector Vocational Rehabilitation. University of South Florida. December 5, 2013. Presenters: Amy M. Ice, MA, CRC, Devon I Willette, MA, CRC. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- Tales From the Dark Side: My Life as a Claimant's Attorney. January 08, 2014. Deborah Eldridge, Esquire. Sarasota Bradenton Claims Association.
- Mind Meld: How Code Systems Help to Find Occupations Quicker. January 23, 2014. Jeff Truthan, MS, CVE, President SkillTRAN LLC.
- Hearing Loss: Prevention, Testing and Treatment. Tampa, Florida. March 3, 2014. West Coast Regional Case Management Association (WCRCMA).
- Returning to Work: Challenges & Solutions - University of South Florida, St. Petersburg. SW District of IARP - Florida Rehabilitation Evaluation, Services, DWC Resources & Provider Ethics. March 28, 2014.
- Trial Practice: Use of Vocational Experts. Orlando, Florida. The Florida Bar W.C. Forum. Speaker: Bill R. England, MS, CRC. April 10, 2014.
- Private Sector Vocational Rehabilitation. University of South Florida. April 16, 2014. Presenters: Amy M. Ice, MA, CRC, Devon I Willette, MA, CRC, CDMS. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- Rehabilitation and Wellness Northeast Florida IARP Disability Management Forum. Brooks Rehabilitation Hospital. Jacksonville, Florida. April 30, 2014.

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

- Common Causes of Hand Pain. St. Petersburg, Florida. St. Petersburg Bar Office. Daniel Penello, M.D., MBA. May 30, 2014.
- Private Sector Vocational Rehabilitation. University of South Florida. July 10, 2014. Presenters: Amy M. Ice, MA, CRC, Daniel R. Giles, MA, CRC, CDMS. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- 69th Annual Worker's Comp Educational Conference, Orlando, Florida. Worker's Compensation Institute. IARP - Florida Exhibitor. August 2014.
- Ethics in Case Management. Frank Lewis, Ph.D. Neurorestorative. September 11, 2014. Case Management Society of America (CMSA) – Tampa Bay Chapter: Monthly Meeting
- Avoid Malpractice While Dividing Retirement Plans. Matthew L. Lundy, Esquire. Marital & Family Law Section. Hillsborough County Bar Association. September 17, 2014. Tampa, Florida
- Presentation - NLRB General Counsel and Region 12 Director. Richard F. Griffin, Jr. The Florida Bar Labor & Employment Law Section. Hillsborough County Bar Association. Tampa, Florida. September 29, 2014.
- Westphal & Castellano Presentation / Discussion: Michael Weiner, Esquire & Jason Fox, Esquire. St. Petersburg Bar Association. October 14, 2014.
- 16th Annual IARP Southeast Florida Worker's Compensation Claims Conference, Sunrise, Florida. November 7, 2014.
- Vocational Evaluations - Private Sector. Bill England & Daniel Giles. CMSA Tampa Bay Chapter. January 8, 2014.
- Vocational Evaluations - Private Sector. Bill England, Daniel Giles and Amy Ice. Harris & Hunt, P.A. February 26, 2015
- Trial Practice: Use of Vocational Experts. Orlando, Florida. The Florida Bar W.C. Forum. Speaker: Bill R. England, MS, CRC. April 09, 2015.
- Rehabilitation and Wellness Disability Forum. Brooks Rehabilitation. Jacksonville, Florida. April 21, 2015
- Private Sector Vocational Rehabilitation. University of South Florida. April 22, 2015. Presenters: Amy M. Ice, MA, CRC, CDMS & Daniel R. Giles, MA, CRC, CDMS. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- Vocational Evaluations - Private Sector. Bill England. WCRMA Tampa Bay Chapter. May 5, 2015.

PROFESSIONAL EDUCATION: SEMINARS, COURSE WORK & TRAINING

- Vocational Evaluations - Private Sector. Bill England & Daniel Giles. Sarasota Bradenton Claims Association. May 13, 2015.
- 70th Annual Worker's Comp Educational Conference, Orlando, Florida. Worker's Compensation Institute. IARP - Florida Exhibitor. August 2015.
- 17th Annual IARP Southeast Florida Worker's Compensation Claims Conference, Sunrise, Florida. November 13, 2015.
- Private Sector Vocational Rehabilitation. University of South Florida. December 3, 2015. Presenters: Amy M. Ice, MA, CRC, CDMS & Traci Babcock, MA, CRC. Course: Career & Lifestyle Assessment. Instructor: Christina Dillahunt, PhD, CRC, CVE, PVE, CLCP, CBIST
- Complementary and Alternative Medicine in Rehab – Body Oriented Therapies & Mind/Body Therapies. January 6, 2016.
- Complementary and Alternative Medicine in Rehab – Energy-Based Therapies & Emergent Approaches. January 15, 2016.
- Dual Relationships Exploring the Limits. January 15, 2016
- The Confluence of Poverty and Disability. January 19, 2016.
- Rehabilitation and Wellness Disability Forum. Brooks Rehabilitation Center. April 19, 2016.
- SSVE Training and Fundamentals: Using Tools and Knowledge to Testify. 2018 IARP National Conference. October 26, 2018
- SSVE Intermediate Training: Using Tools and Knowledge to Testify. 2018 IARP National Conference. October 26, 2018.
- Building Blocks of Transition Services: Vocational Evaluations of Special Education Students. 2018 IARP National Conference. October 26, 2018.
- Vocational Assessment in the 21st Century: Assessing Transferable Knowledge and Skills. 2018 IARP National Conference. October 26, 2018.
- SSVE Advanced Training: Using Tools and Knowledge to Testify. 2018 IARP National Conference. October 27, 2018.
- Ethics, Empathy, and Encouragement. 2018 IARP National Conference. October 27, 2018.
- Preserving Our Workforce: Organizational Strategies for the Prevention and Management of a Burnout. 2018 IARP National Conference. October 27, 2018.
- Transferable Skills Analysis: A Vital Skill Set for SSVE's in the OIS Future. 2018 IARP National Conference. October 27, 2018.
- American Board of Vocational Experts 2020 Virtual Conference: Optimizing Contributor Input, Occupational Requirements Survey, A New Call of Duty, Vocational Evaluations in Family Law, Reinventing Careers Using Design Thinking, and Loss of Household Services